



WEEKLY UPDATE

6-15-20

Dear Residents and Families/Representatives,

As of today, our facility has no confirmed cases of COVID-19. Our staff continues to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

In fact, as Nevada loosens COVID-19 restrictions throughout the state, many people are asking when they will be able to visit their loved ones. At this time, the Centers for Medicare and Medicaid Services (“CMS”), the Centers for Disease Control (“CDC”) and our state health officials still recommend we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

We understand how difficult it has been to not see and visit your loved ones over the past several months and we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through FaceTime, emails, letters and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19. As always, please contact us directly 775-626-2224 if you have any questions or concerns.

Sincerely,

Susan Magluilo

Susan Magluilo
Administrator



WEEKLY UPDATE

June 26, 2020

Dear Residents and Families/Representatives,

We are happy to report that, as of today, Hearthstone has no confirmed cases of COVID-19. We continue to follow the recommendations of our health officials and practice the enhanced safety measures that are listed on our website and previous communications.

We know the past few months have been a big adjustment for everyone, especially our residents. While our staff is working is very hard to make sure they are safe, we also want to make sure they are having some fun! We are now opening to Window Visits. Please call our Activity Department to schedule a time.

As always, please continue to check our website for updates. We will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 775-626-2224.

Sincerely,

Susan Magluilo

Susan Magluilo
Administrator



WEEKLY UPDATE

June 5, 2020

Dear Residents and Families/Representatives,

As we approach summer and states are slowly starting to reopen, we want you to know that the staff at Hearthstone of Northern Nevada continues to work hard to prevent further spread of COVID-19 in our facility.

As of today, we tested 117 residents and 116 staff members and we are happy to report that all residents and staff tested negative for COVID-19! We will continue to offer tests as needed.

In addition to the increased safety precautions we have previously reported, we continue to monitor our residents three times a day and our staff members twice a day for symptoms. All new admissions are placed on a 14-day quarantine. Staff are assigned to designated areas to prevent possible spread and exposure, and the facility has a designated area where COVID patients would be placed if the need were to arise. We are committed to stopping the spread of this virus in our community and we will continue to work with our federal, state and local health officials to implement all necessary protective measures.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 775-626-2224.

Sincerely,

Susan Magluilo

Susan Magluilo
Administrator